



REPUBLIQUE DU SENEGAL
Un Peuple - Un But - Une Foi

MINISTRE DE L'ECONOMIE
DES FINANCES ET DU PLAN



DIRECTION GENERALE
DES IMPOTS ET DES DOMAINES

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DIRECTIONS GENERALES

DIGITAL TECHNOLOGY AND ONLINE TAX SERVICES

OUTLINE

I. Digital aspect of our strategies

II. Digital technology and taxation

**III. Digital technology, the driving force
behind online tax services**

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I.1 Digital Aspect of Public Policies

✓ **Plan Sénégal Émergent:**

- Prioritize the development of the digital economy: digital strategy 2020-25, development of technology centres, national fibre optic coverage to promote accessibility of telecommunication services and ICT
- Modernize administrative services using online procedures
- Improve the performance of government agencies by reducing processing times and service-access costs
- Improve the quality of services
- Create a department to oversee the digital economy and telecommunications

I-2 DGID Strategies Using Digital Technology

✓ **DGID's plan to reach digital maturity**

- **Organization-wide implementation:** registration, management, collections, audit, legal actions
 - Integrated system to manage registration, management and collections
 - Applications to manage programming and internal controls

Action items from the first Hackathon (design thinking workshop)/FMI/Government of Sénégal (03-04/12/2016)

1. ***Mon Espace Perso***: Platform taxpayers can use to:

- communicate with the tax centre, consult their tax files and exchange documents with the tax centre (completed)
- file returns and make payments (late 2019)

2. ***M-tax***: Return and payment platform based on SMS, USSD codes and an interactive-voice server (in development)

3. ***Batch scanning***: Batch scanning of documents and acquisition of previously collected data (in development)

II. Digital Technology and Better Taxation Controls

✓ **NINEA (identification number for businesses and associations): Single tax identifier**

- Adopted in 1995 and amended in 2012 (ordinance no. 2012-886 from August 27, 2012) to harmonize and merge the various numbering systems adopted by government agencies
- Applied by financial agencies (customs, budget, treasury, public service providers, local authorities, etc.)
- Private businesses must include the number on their documents, including invoices.
- Supports information exchanges to strengthen controls and increase state revenues: NINEA is used in interaction and exchange platforms for tax, customs, treasury and budget agencies.
- Supports cross-checking of information using internal data (tax database accessible to management, audit and collection services)

III. Digital Technology, the Driving Force Behind Online Tax Services

- ❖ Implementation of the Système Intégré de Gestion des Impôts et Taxes (SIGTAS) began in 2006 in cooperation with the Canadian company CRC SOGEMA.**
- ❖ Widening of the scope to include registration, tax file management, collections, etc.**
- ❖ Rollout of tax-related online services (returns and payment) began in 2013.**

II. Digital Technology, the Driving Force Behind Online Tax Services

- ❖ **Online payment services involve several players, including banks and other financial establishments, taxpayers and the tax authority.**
- ❖ **Agreements have been signed with 24 of the 27 banks in Dakar.**
- ✓ **Web application (Etax 3.0) has **totally automated** the taxpayer-tax authority relationship.**
 - **Taxpayers file their returns online using Etax and send a payment order to their bank using the **same Etax platform**.**
 - **The bank sends the payment to the Treasury the **day following** the request using an EDI platform's exchange procedure.**

II. Digital technology, the Driving Force Behind Online Tax Services

Improvements due to online tax services

- Lower tax management costs (financial and hours of work)**
- Expanded use of banks for making transactions and fewer manual transactions**
- More secure transactions and fewer instances of fraud (cheques drawn on accounts with insufficient funds)**
- Improved collection and a more robust State treasury**

II. Digital technology, the Driving Force Behind Online Tax Services

Gradual rollout of online services

- Large businesses were required to start using online services in November 2017.**
- Some medium-sized businesses were required to start using online services in July 2018 and more will be required to do so in July 2019.**
- Small businesses will be required to start using online services in October 2019.**

II. Online Tax Services: Figures for 2018

- Over 2,000 businesses**
- Agreements signed with 24 banks**
- Over 36,000 transactions (payment orders)**
- 682 billion francs CFA (approximately 1.2 billion euros)**



Thank you.

**AVEC ETAX,
DÉCLAREZ ET PAYEZ
VOS IMPÔTS EN LIGNE
ET EN TOUTE SÉRÉNITÉ**

*L'usage des téléprocédures est obligatoire pour les contribuables
relevant de la Direction des grandes Entreprises*

14/06/2019